



Volunteer Expression of interest

If you are interested in volunteering at Citizens Advice Bureau (CAB), please complete the form below and email it to the Volunteer Coordinator (manager@cabwa.com.au) along with your résumé.

Contact information		
Given names:	Surname:	Title:
Address:		
Mobile:	Phone:	
Email:		

Please provide two (unrelated) people who can be character reference for you.

	Reference 1	Reference 2
Name		
Phone		
Email		
Relationship to you		

To help us match you with the appropriate volunteer opportunities, please complete the questions in the following section:

Why would you like to volunteer at CAB?

- To gain experience in a legal environment
- To learn professional skills
- To build confidence while working
- Other:
- To give back to the community
- To gain work experience and references
- To fulfill Centrelink obligations
- To fulfill obligations for a placement



Do you have previous volunteer experience? Please explain where you volunteered and what your role was.

Please explain how you can contribute to the organisation. Outline any relevant skills and experience below.

Do you have any interests, qualifications or additional skills and experience that may be useful to CAB?

- | | |
|---|---|
| <input type="checkbox"/> Data Entry & Excel | <input type="checkbox"/> Social Media & Marketing |
| <input type="checkbox"/> Minute Taking | <input type="checkbox"/> Management |
| <input type="checkbox"/> Counseling & Mediation | <input type="checkbox"/> Call Centre & Customer Service |
| <input type="checkbox"/> Teaching | <input type="checkbox"/> Graphic Design & Photography |
| <input type="checkbox"/> Accounting | <input type="checkbox"/> Paralegal |
| <input type="checkbox"/> Other: | |

Do you speak a language other than English? YES / NO

If yes, what language(s) do you speak and at what proficiency?

Do you come from a Culturally & Linguistically Diverse (CALD) background? YES / NO

Are you of Aboriginal or Torres Strait Islander origin?

- Yes, Aboriginal
- Yes, Torres Strait Islander
- No

Do you wish to disclose any disability or medical condition which may interfere with your ability to do certain types of work? YES / NO



If yes, please describe how this may impact your ability to perform certain tasks and what accommodations could be made to assist you.

Is there anything that you do not feel comfortable doing?

- | | |
|--|---|
| <input type="checkbox"/> Speaking on the phone | <input type="checkbox"/> Speaking about family violence |
| <input type="checkbox"/> Speaking face to face | <input type="checkbox"/> Speaking about sexual abuse |
| <input type="checkbox"/> Dealing with angry customers | <input type="checkbox"/> Utilising a computer |
| <input type="checkbox"/> Dealing with crying customers | <input type="checkbox"/> Handling payment |
| <input type="checkbox"/> Speaking about matters related to death | <input type="checkbox"/> Asking questions |
| <input type="checkbox"/> Other: | <input type="checkbox"/> Recording stats |

What days of the week would you be available to work?

- | | | |
|----------------------------------|------------------------------------|---|
| <input type="checkbox"/> Monday | <input type="checkbox"/> Wednesday | <input type="checkbox"/> Friday |
| <input type="checkbox"/> Tuesday | <input type="checkbox"/> Thursday | <input type="checkbox"/> All of the above |

What branch would you like to volunteer at?

- | | | |
|------------------------------------|------------------------------------|-------------------------------------|
| <input type="checkbox"/> Armadale | <input type="checkbox"/> Joondalup | <input type="checkbox"/> Midland |
| <input type="checkbox"/> Bunbury | <input type="checkbox"/> Kwinana | <input type="checkbox"/> Perth |
| <input type="checkbox"/> Busselton | <input type="checkbox"/> Mandurah | <input type="checkbox"/> Rockingham |
| <input type="checkbox"/> Fremantle | | |

Is there any reason why you may not be available during a certain period? (e.g work, other volunteer commitment, planned holidays, etc.)

Is there anything else you'd like to add or disclose?