

Albany Community Legal Centre

As of 23 March, will not be taking in person appointments, or attending outreach locations in person. We will continue to provide telephone-based appointments throughout the region.

Citizens Advice Bureau

CAB will be closing their branches from the following dates until 31 March 2020.

- Mandurah 19 March.
- Armadale 20 March
- Busselton already closed
- Joondalup will be closed from 23 March. Joondalup will stay open for their legal appointments Friday and close after this time.
- All other branches will close from Wednesday, 18 March.

If the closing dates are extended you will be notified otherwise please assume that branches will reopen on Wednesday, 1 April.

Employment Law Centre

The advice lines will remain open as usual. The evening legal clinic on Tuesdays and any face to face CLE training will be cancelled until further notice.

Environmental Defenders Office

As at, Tuesday 17 March, EDO's operations will be undertaken remotely and online. All of our outreach workshops, seminars and other educational programs that can be reformatted and offered as online webinars will be. Those that cannot be will be postponed. Likewise, our supporter events at this important time of year will be run in a virtual environment.

EDO's physical offices are closed but people will still be able to access the EDO by phone, email and our website.

Fremantle CLC

FCLC will only be conducting telephone appointments and we will not be accepting walk-ins. All new clients can contact us on our landline 9432 9790 **OR** send an email to fclc@fremantle.wa.gov.au **OR** complete an online form on our website: <https://www.fremantle.wa.gov.au/fclc>

Gosnells Community Legal Centre

Commencing Wednesday, 25 March, the centre is to be closed to the general public but reception staff will continue to work at GCLC. All appointments to be conducted by telephone or other electronic means. All staff are contactable by email. Some services will be restricted. Click [here](#) for more information.

Kimberley Community Legal Services

KCLS are continuing to allow walk-ins but have KCLS have suspended non-critical travel outside the region and a number of the communities in the region are closed.

Mental Health Legal Centre

MHLC are still taking referrals, but staff are working from home and attending Court by telephone.

Midlas

Midlas will still be providing the same level of advocacy and support for clients but are now utilising technology better by supporting clients via phone, internet, Skype and email.

Northern Suburbs Community Legal Centre

NSCLC are providing phone and email appointments and will start a rostering system on and off-site, working virtually.

SCALES Community Legal Centre

SCALES will be closed from 23 March. Staff will be working remotely from home and attending Court and other appointments by telephone where possible.

Client work will continue and new clients or other services can contact us by telephone 95500400 or email scales@murdoch.edu.au

We will provide services through telephone-based and other technology services by appointment.

If you would like to discuss this matter or any concerns, please feel free to call Gai Walker on her direct line 08 9550 0410 or by email g.walker@murdoch.edu.au.

Southern Aboriginal Corporation

Our office is closed to visitors for the foreseeable future. Please call us on (08) 9842 7777 for assistance – our staff will assist you where possible.

South West Community Legal Centre

SWCLC office will close from Monday, 23 March. We will still be offering legal advice and support services, but doing so by telephone.

Street Law Centre

SLC will now be providing advice by telephone including services provided at all outreach legal clinics. Please also see [SLC's Referral Guide](#).

Tenancy WA

TWA will be closing its office from 25 March.

TWA will still be operating our advice line and all other services will continue albeit with some operational changes, with staff working remotely from home and attending where possible, Court and other appointments by telephone or zoom.

We are encouraging tenants seeking advice to please book an appointment online under the [Get Help Section on our website](#).

If tenants are unable to book online, please advise them to contact us on (08) 9221 0888 (or for country callers 1800 621 888) and leave a message with name, and best contact details. We will then call them back to arrange an appointment. Please advise tenants to be patient as we are a state-wide service and receive many calls, so it may take a while to complete call backs.

The community support worker hotline will remain in use for those in the network wanting to get in touch. The number of the hotline is the same as always (6263 8555) however that number will now default to a message. Please leave a message with your name, and best contact details. Your message will then be sent to a staff member, who will then call you back.

Individual TWA staff are of course still contactable via email.

Welfare Rights & Advocacy Services

WRAS will be providing telephone advice only and not undertaking any face to face appointments. We will provide duty advocacy assistance at the Magistrates Court in relation to tenancy matters by telephone on a roster basis.

Women's Legal Services WA

All appointments to be conducted by telephone. Usual legal services remain in place,

including our property law clinic which will also be conducted by telephone.

Youth Legal Service

YLS are setting up their IT and phone systems so both lawyers can work from home if required. They are reducing face to face client interviews and will conduct them via phone or Skype if required.